



SOUTH POINT HIGH SCHOOL

An ISO 45001:2018 Certified Institution

Affiliated to Central Board of Secondary Education

Notice: Security of digital platform access

Circular No. 31/P&G/2020-21

November 17, 2020

Dear Parents / Guardian,

For the last seven months you and your wards have been using the Skolaro app / portal and have been receiving various communications from School, including those related to fee, Progress Report of your ward. Also, our pupils have been doing the same and majorly the asynchronous part of learning was delivered through this platform. Despite some initial teething issues, we assume that use of the different features is being done seamlessly now. Pupils of Classes VI to VIII have also been given access by the School to Microsoft Office 365 and its various applications. Pupils of other classes will also be given similar access soon.

We have noticed that few users are not too concerned about creating a strong password and responsibly keeping it to themselves. We have come across occasions when security is breached due to password being shared by users with their friends. There have been instances when the users have not changed the default passwords provided by the School initially. We would like to reiterate that password has a sanctity and should not be shared with anyone, may it be friends or relatives. Our IT personnel or the school staff will never ask for the user's password.

Recently, you have been alerted through the Skolaro app and accordingly you must have reset your password on the same. We hope that it is a strong one (of at least 8 characters - a combination of alphabets, numbers and special characters) and expect that it is kept confidential. This process of changing passwords of the digital platforms provided by the School should be done periodically by all users and we will also try to force all users through the system to change their passwords from time to time. We have taken up this endeavour such that your accounts remain safe and secured. This applies to parents/guardians as well as pupils.

Henceforth, we would like to make it clear that any infraction or wrongful conduct using any person's account is the sole responsibility of the person concerned. It shall be the onus of the user to prove that their account was misused / used by a third party without his / her consent, if any untoward incident happens using the account.

We expect all users, especially our pupils, to be more responsible in using the digital platforms as we are trying to prepare them for life where digital usage will be maximum, if not all. We hope for an even more mature usage of these platforms in the times to come.

Thank you

Principal